## **ARJUN BISHNOI**

## **Education**

- Graduate Certificate in Mobile Application Development and Strategy
  George Brown College, Toronto
  Jan 2025 Present
- Bachelor of Science in Information Technology
  Amity University, New Delhi, IN.
  Sep 2020 Dec 2023

## **Work Experience**

— Web and Applications Development Freelancer

Jan 2018 - Present

- Enhanced client outcomes through clear communication, agile problem-solving, and translating technical requirements into actionable strategies.
- Streamlined workflows and UX by automating processes and refining interfaces to reduce friction for end-users.
- Delivered 5+ concurrent projects on deadline, balancing priorities in fast-paced environments.
- Cashier GameOne, Amity University, Noida, India

Oct 2020 - Oct 2021

- Processed 50+ daily transactions with 100% accuracy using POS systems, handling cash, card payments, and membership sign-ups for gaming events.
- Provided exceptional customer service by guiding students on game rules, troubleshooting arcade/console issues, and promoting weekly tournaments.
- Managed event bookings and inventory, restocking gaming accessories (controllers, VR headsets) and coordinating schedules for peak hours/weekends.
- Collaborated with 5+ staff to maintain a safe, fun environment, resolving disputes and enforcing center policies during high-traffic events.

## **Availability & Skills**

Monday - Friday: 9 A.M - 5 P.M | Saturday - Sunday: Full-time

Excellent Communicator | Problem Solving | Customer Oriented | Detail Oriented Multitasking | Self Motivated | Excellent Memory | Enthusiastic | Team-Oriented